



The Tourismo right-hand drive.

Different for everyone. Perfect for you.

Mercedes-Benz
The standard for buses.





Dawn of a new era.

Secure a decisive advantage—and the satisfying feeling of having done your best for your driver, passengers and your company. The Tourismo is more comfortable and flexible than ever before. As the standard model or flagship, it is the economic all-rounder for all segments.

The large choice of engines and vehicle lengths enables a closely tailored configuration. Form and function are in perfect balance so that there are no limits to your aspirations. Unmatched in its versatility, profitability, and equipped with the most advanced safety technology, it is the ideal choice.

Different for everyone. Perfect for you.

Comfort. The Tourismo invites you on board through an ample and comfortable entrance. Moreover, curved handrails make boarding the coach easier. Special service sets and optional charging facilities with USB and 230-volt sockets at every seat ensure a pleasant journey and enough power for electronic devices. Also, the onboard galley makes long journeys comfortable.

Driver's workspace. The driver benefits from the clearly laid out, comfortable Comfort Cockpit which features a multifunction steering wheel, instrumentation with a high-resolution colour display, as well as a state-of-the-art electronic key system.

Interior space. The interior equipment can be configured exactly to your requirements. The Softline or the very comfortable Luxline offer everything your passengers could wish for. The seats can be fitted with comfortable headrests and adjustable foot rests, making the journey even more pleasant. A wide range of different cover designs, fabrics and materials offer your new coach an individual look.







Green light for a new era: Perfection in Viper Green or Platinum Silver.

Now the colour comes into play. The paint finish in bold Viper Green draws full attention to the Tourismo and confidently sets the tone. Its freshness and strength underscores the striking design. Alternatively, in Platinum Silver the Tourismo also makes a dazzling appearance. The classic coach imparts value in every nuance, leaving a lasting impression.



The highlight with many highlights.

A new era in the business segment. Never was a coach from Mercedes-Benz so comfortable, safe and efficient. Never has it suited your needs so perfectly. Because with its wide choice of engines, lengths, assistance systems, and equipment options the Tourismo can be configured individually in a wide variety of ways, and offers real highlights for you and your passengers: striking design, versatility, superior economy, and the most advanced safety technology.

Because efficiency counts. The Tourismo's distinctive design is timelessly elegant. Form and function work hand in hand and represent the basis for maximum efficiency. Thanks to the aerodynamics of the high-decker, which have been improved down to the last detail, the fuel consumption gratifyingly low. Even the flush-mounted driver windows and AquaBlade® windscreen wipers are not only visual highlights with their dynamic design, they also minimise fuel consumption and driving noise. And the Tourismo can do even more: the automatic body low-ering available as an option saves fuel at motorway speeds. The trapezoidal rear window completes the styling with the Star typical of the brand.

A true adaptation artist. The Tourismo offers a host of equipment features, which can be exactly tailored to your requirements. These include the separate daytime running light of the H7 headlamps, or the optional bi-xenon headlamp—for greater safety through better visibility. Equipment options such as puddle lighting when reversing, electric folding exterior mirrors, and roof hatches with rain sensor make your coach as forward looking as your company.



Always different. Always perfect.

Its numerous customisable features make the Tourismo the ideal choice for your every requirement.

① Steering into the future.

With the multifunction steering wheel, instruments such as the Coach smartInfotainment can be selected conveniently using function keys.

② Optimum visibility for greater safety.

A glare-free display provides all information at a glance, thus ensuring even greater road safety.

③ The perfect seat.

The comfortable Softline upholstery provides particularly high seating comfort.

④ Streamlined exterior.

Aerodynamic surfaces and swage lines reduce fuel consumption and increase profitability.

⑤ Design with vision.

Modern design with distinctive, contemporary styling, superior quality and the best of safety standards. A range of fittings which can be adapted to suit individual tastes.



Choice of options redefined.

The Tourismo combines maximum comfort, reliability and outstanding economy. Right from day one, the all-rounder pays off. Choose from four different models with two or three axles between 12.30 and 13.90 metres.

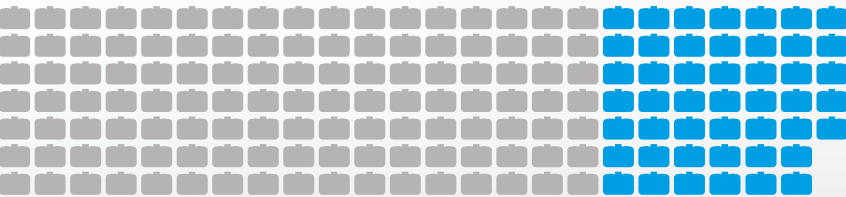
Capacity:

Up to 60 passengers

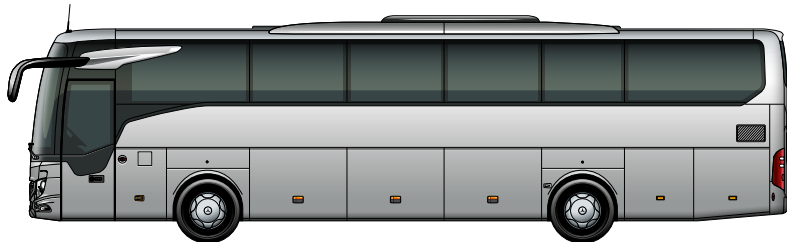


Luggage compartment capacity:

Up to 12.1 m³



The Tourismo



Length:
12.30 m

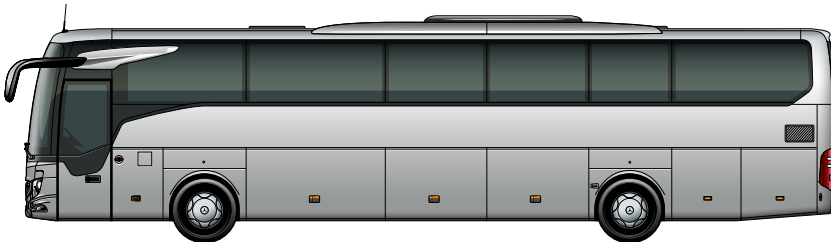
Passengers:

53 

Engine: OM 936/OM 470



The Tourismo M/2



Length:
13.10 m

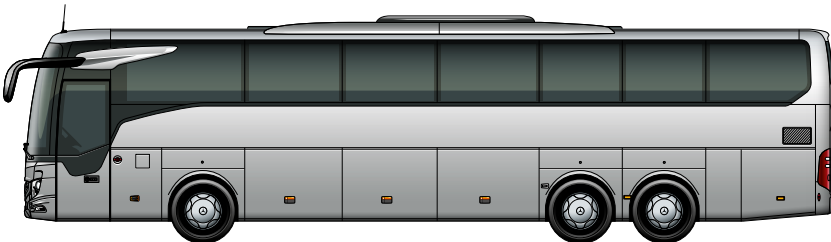
Passengers:

57 

Engine: OM 936/OM 470



The Tourismo M/3



Length:
13.10 m

Passengers:

59 

Engine: OM 470



The Tourismo L



Length:
13.90 m

Passengers:

60 

Engine: OM 470





Repair and maintenance

A coach earns money only when it's on the road. Unscheduled servicing increases downtime and generates high costs for your fleet organisation. For this reason, Mercedes-Benz buses and coaches are designed to make repair and maintenance as infrequent and as short as possible. All parts are designed to be particularly long-life, and easy to access. Also due to long maintenance intervals with oil changes required only after up to 120,000 km*, the Tourismo remains on the road for a very long time—working hard for operators. Throughout the useful life of the vehicle, the OMNIplus service network is available to you with tailored services and the 24h *SERVICE*.

Residual value

A first class coach is an investment in the next one. After all, the residual value of your coach is almost as important as the original investment. On request, *BusStore* will guarantee the residual value and buy back your vehicle at the end of the defined useful life. In addition, with many vehicles Mercedes-Benz offers an EU-wide two year guarantee on the complete powertrain and a one year guarantee on the complete vehicle, as well as individual leasing and financing offers via our partner, Mercedes-Benz Financial Services.

Consumption

Depending on the area of application, energy consumption represents around 20 per cent of your costs. Reductions are not only good news for your balance sheet, but also for the environment. Through the perfect interplay between vehicle technology, intelligent driving style analysis and tailored driver training, you can selectively influence both factors.

Investment

Investment in a new coach is a decision that needs to be planned with the utmost care. We will listen to you carefully, in order to satisfy your requirements and to find the perfect vehicle for you. Economical and powerful BlueEFFICIENCY engines, high overall efficiency, numerous safety features and a comprehensive range of comfort features make the Tourismo a top class coach. The service package is also tailored to your application: with OMNIplus ExpertHandling Training**, OMNIplus Service Contracts, the Bus Data Center and Mercedes-Benz Financial Services.

* Applies only for long distance travel with the OM 470 engine. With the OM 936 engine the maintenance interval is lower at 90,000 km.

** At present available in: AT, BE, CH, DE, ES, FR, GB, IT, PT, SE

*** The air conditioning system and the refrigerator of your vehicle are filled with the refrigerant R-134a, and contain a fluorinated greenhouse gas. Notices with detailed information on the type of refrigerant used can be found on the respective unit. In connection please note the instructions in the owner's manual for your vehicle. For more detailed information please see the relevant technical information brochure.

Every coach costs money. The Tourismo saves it.

For decades coaches from Mercedes-Benz have been outstanding for their reliability and economic efficiency. The Tourismo takes a big step toward the future and sustainability. It relies equally on state-of-the-art and mature series production technology with high quality standards. Thanks to advanced and particularly economical drives, together with excellent aerodynamics, the fuel consumption of the models is gratifyingly low. At the same time, there has been a rise in efficiency—for optimal total cost of ownership. This means maximum cost effectiveness for maximum ride comfort.

There are several things you can do to drive a coach more efficiently. Approximately a third of the costs incurred can be actively influenced. Special equipment optional extras like the Predictive Powertrain Control (PPC) anticipatory cruise control system for automated and manual transmissions, or Eco Driver Feedback (EDF) with individual tips on driving style, help your driver to further reduce the energy consumption.

The Tourismo offers your company total cost of ownership benefits in terms of investment, fuel consumption, maintenance, and residual value. Everything in the Tourismo is designed to minimise costly downtimes. Also, the long maintenance intervals with an oil change after up to 120,000 kilometres* ensure a long period in operation on the road.

And that is where the Tourismo makes sure that every kilometre pays—because it is very economical. That is not only good news for your balance sheet, but also the environment: thanks to the perfect interplay between vehicle technology, intelligent driving style analysis, and tailored OMNIplus driver training.

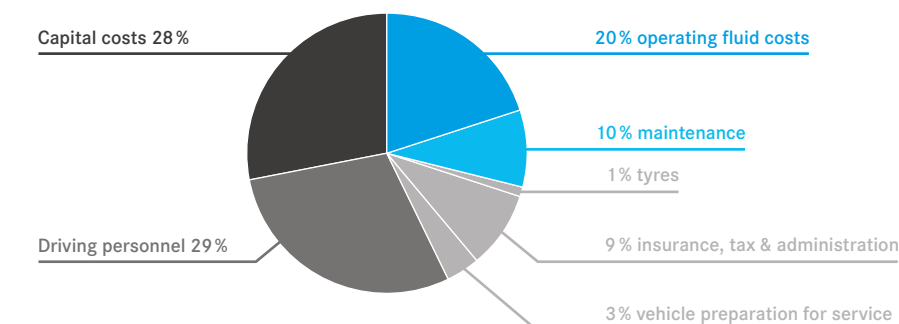
The engine and all the major units*** are very accessible for easy maintenance. OMNIplus provides a complete range of customised services and a perfect supply of spare parts to get your vehicle back on the road quickly.

Repairs and maintenance cost time as well as money. Your fleet is permanently on the move, and to keep it that way it is essential to have regular and competent maintenance. The Tourismo can be equipped with the current Bus Data Center telematics systems. Today the transmission of the current location and the vehicle diagnostic data is already fairly easy. A touch of a button and the vehicle data is already automatically on its way to the OMNIplus 24h *SERVICE* hotline. Thanks to the precise location information service assistance arrives that more quickly at the vehicle. Well prepared and competent, the technician soon has the coach repaired on site. A visit to the workshop can in most cases be avoided. That saves a lot of time. The sooner repaired, the sooner back on the road.

What is more, a Tourismo is particularly cost effective when it leaves your fleet: because the residual value of a coach is also just as important as the original investment. Even at the end of the vehicle life, there is certainty in the planning of your capital investment.

Total cost of ownership

Example calculation using average values from the German market. TCO cost blocks using the example of the Tourismo, Euro VI. Assumptions: 8 years à 85,000 km, German market. Date cost basis: March 2018.



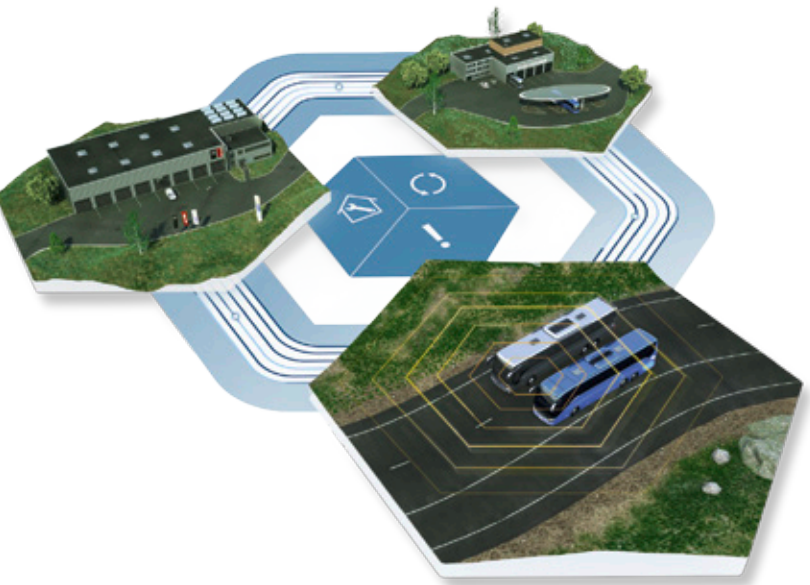
Digital services for your Mercedes-Benz.

Your new service world: the OMNIplus ON portal combines all the digital services you need. OMNIplus ON integrates existing as well as new services such as OMNIplus Uptime—for the intelligent networking of vehicle, driver, company and service. With a single portal, you can take advantage of personalised access to a variety of services. OMNIplus ON Advance monitors the technical “health status” of the fleet and ensures the highest possible vehicle availability. OMNIplus ON Monitor guarantees the best

possible efficiency in operational fleet management. OMNIplus ON Drive simplifies many of your drivers’ daily tasks while making communication more efficient. OMNIplus ON commerce enables spare parts to be procured around the clock from the OMNIplus eShop.

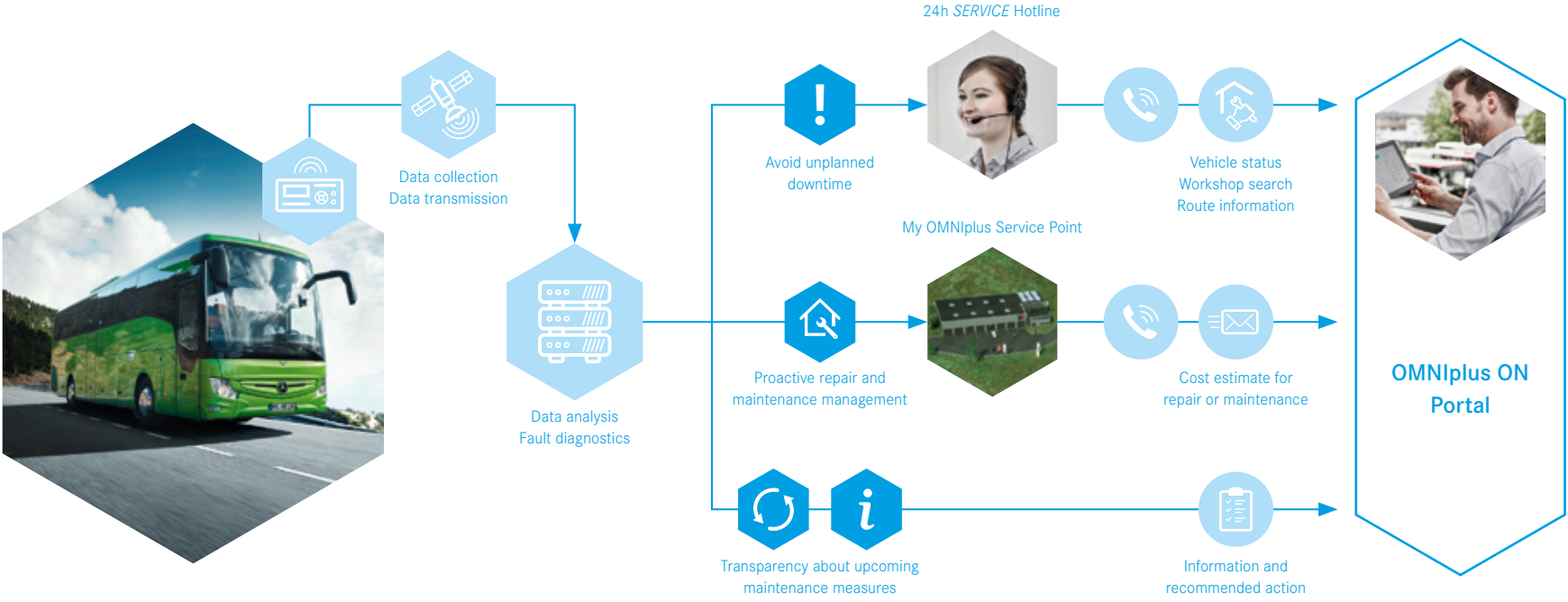
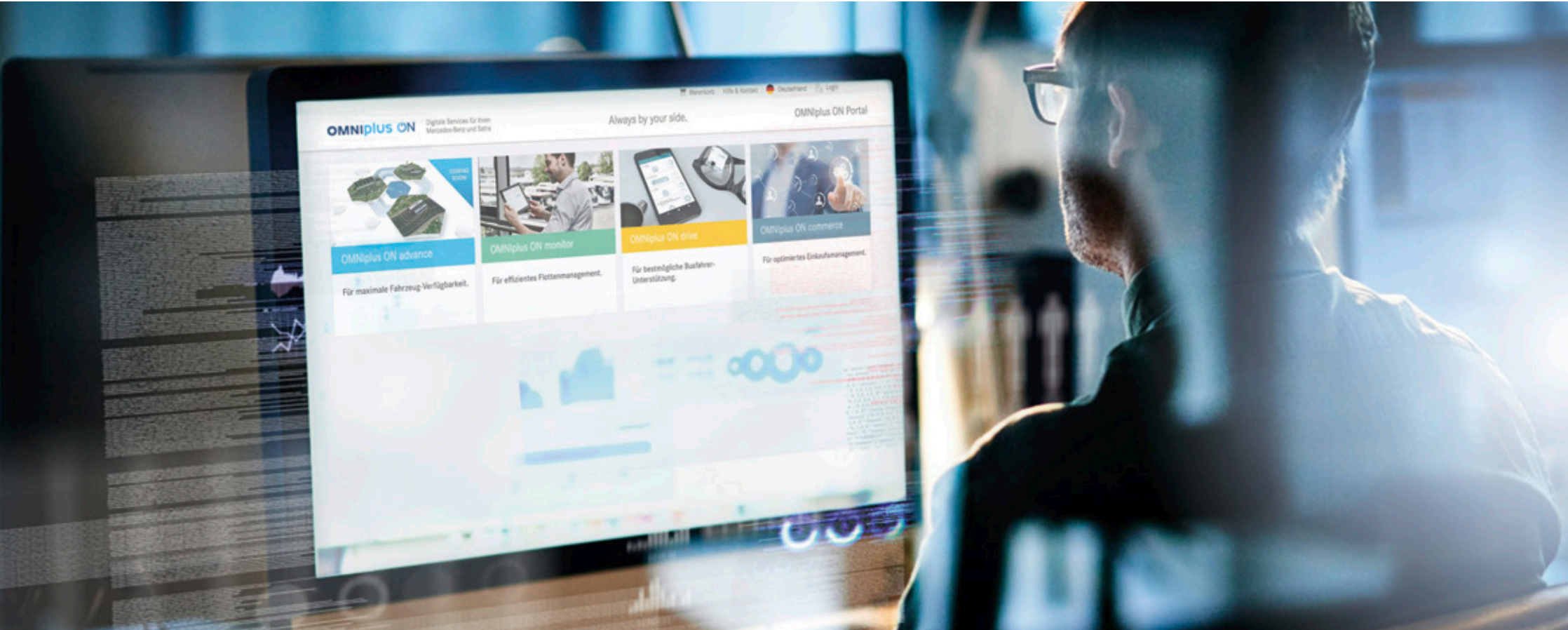
More information is available at www.omniplus-on.com

OMNIplus ON



OMNIplus Uptime—Thinks ahead. Keeps you on the road.

The intelligently connected service for maximum vehicle availability. With the optional OMNIplus Uptime, a service is available to you which automatically identifies a repair or maintenance requirement and, depending on the urgency, forwards it to the pan-European OMNIplus 24h *SERVICE*, an authorised service center or yourself. In doing so, OMNIplus Uptime differentiates between three levels of urgency: avoiding breakdowns, proactive repair and maintenance management as well as transparency regarding pending maintenance measures. With OMNIplus Uptime, breakdowns can be reduced and workshop stays ideally planned. This increases vehicle availability while lowering your overall costs. The technical prerequisite for the use of OMNIplus Uptime is an installed Bus Data Center.



The best drive: Innovation.

In the development of innovative drive technologies, Mercedes-Benz remains true to its role as a leader in innovation. The BlueEFFICIENCY Power engines with BlueTEC 6 are impressive for their high environmental compatibility and economy. Engine, transmission, drive axle, and exhaust gas aftertreatment – the drive components of the Tourismo are all from a single source and therefore perfectly tailored to each other.

Powerful performance. State-of-the-art in-line six cylinder engines of the latest generation work in the rear. With a displacement of 7.7 litres or 10.7 litres, they are compact but nevertheless powerful. Depending on the model, the power output ranges from 260 kW (354 bhp) to 335 kW (456 bhp).

Long maintenance intervals. With the OM 470 engine, the first particulate filter change is only required after 360,000 kilometres in touring applications, followed by change intervals of 240,000 kilometres. In overland and tourist applications, oil in the OM 936 engine must be changed every 90,000 kilometres, and in the OM 470 engine every 120,000 kilometres.

Even more savings potential. Thanks to the optimised aerodynamics with a Cd value of 0.33, consumer load management, demand-related raising of the engine idle speed, and optimised battery charging, it has been possible to lower fuel consumption even further. Even more savings potential are available with the optional electronic assistants Predictive Powertrain Control and Eco Driver Feedback.

Optimal power transmission. In the Tourismo with the OM 470 265 kW engine, power transmission is performed by the six-speed manual transmission from Mercedes-Benz manufactured in-house. However, companies prefer to opt for the fully-automated eight-speed Mercedes-Benz GO 250-8 PowerShift transmission operated from the steering wheel stalk shift lever. This transmission specially developed for coaches impresses with its perfectly matched gear ratios together with the equally smooth and fast gear shifts. It takes the strain off the driver, the drive train and clutch.

In practice, high flexibility and powerful acceleration even at low speed are particularly important as they offer the driver optimal transmission of power from the engines.

A secure investment. Companies also benefit from the low energy consumption, the great reliability, and the long maintenance intervals. These characteristics make the Tourismo a highly cost effective vehicle, whose purchase is rapidly amortised.



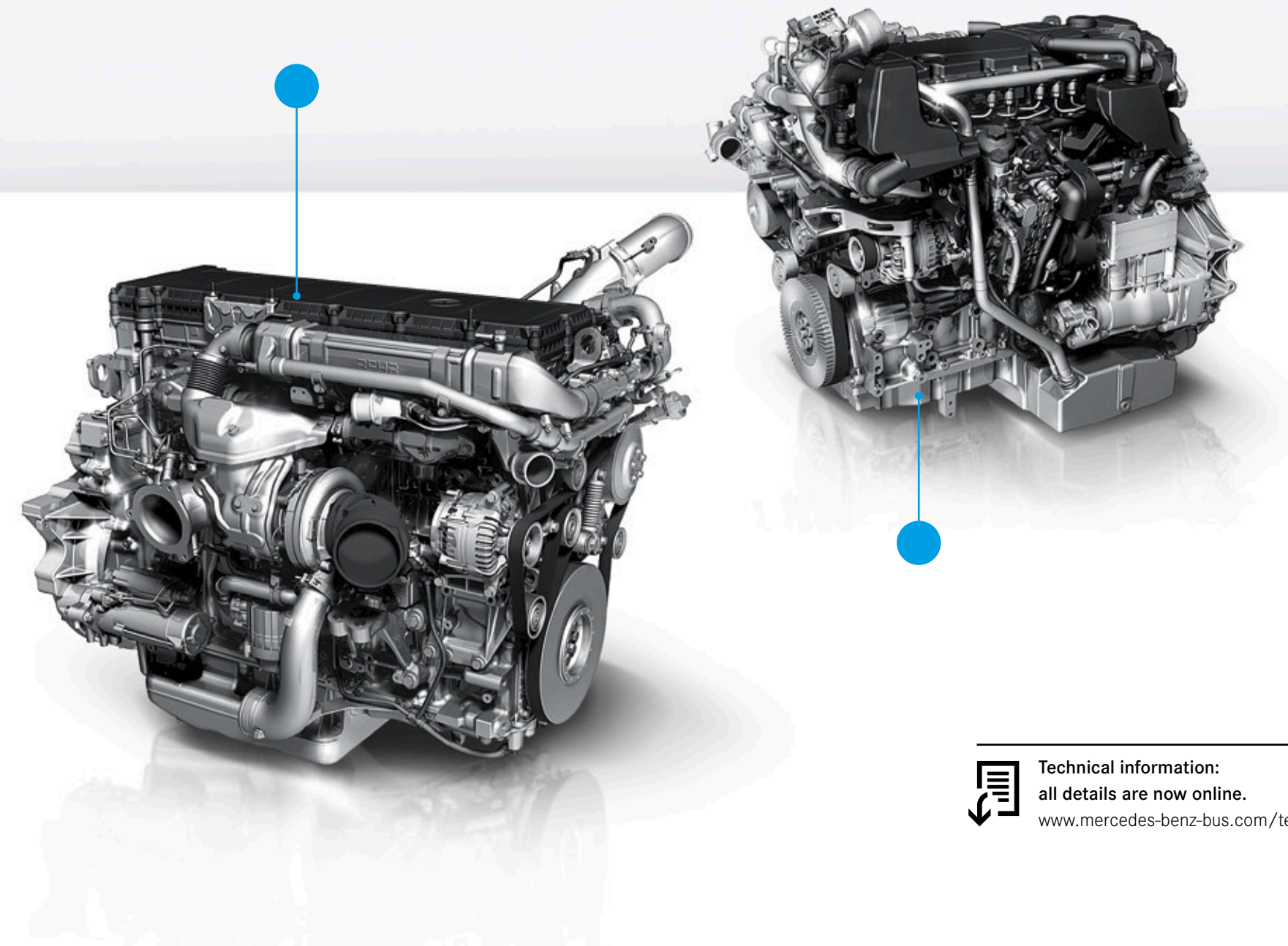
Invest in an economical engine.

Efficiency for our customers was the maxim when we developed the Tourismo. The broad spectrum of features enables a more targeted selection to meet the requirements, thereby offering the best conditions for profitable operation. So as an entry level power unit based on the proven drive concept of the in-line six cylinder there is the OM 936 with a displacement of 7.7-litres. Then comes the OM 470 with a displacement of 10.7 litres. The focus is on an engine power output of 290 or 315 kW (428 bhp).

The Mercedes-Benz OM 470 engine. The heart of the powertrain is the in-line six cylinder OM 470 with a displacement of 10.7 litres and three power ratings between 265 kW (360 bhp) and 335 kW (456 bhp). It combines high driving dynamics with low energy consumption. The engine with BlueTEC 6 diesel technology is environmentally friendly and economical thanks to Selective Catalytic Reduction (SCR). With an OM 470 rated at 265 kW power transmission is performed as standard by the six-speed manual transmission manufactured in-house. Optionally, the comfortable, smooth-shifting automated eight-speed Mercedes-Benz GO 250-8 PowerShift is also available.

The top-of-the-range OM 470 engine with 335 kW (456 hp). It combines high driving dynamics with low energy consumption. With its variety of available engines, the Tourismo adapts perfectly to your company and your specific applications.

The Mercedes-Benz OM 936 engine. For customers with a focus is on maximum economic efficiency, the ideal choice is the compact OM 936 with a displacement of 7.7 litres and a power rating of 260 kW (354 bhp), coupled with the manual six-speed Mercedes-Benz GO 190-6. Given the appropriate topography and intended use, it offers maximum efficiency at minimal cost thanks to its comparatively low purchase price.



Technical information:
all details are now online.

www.mercedes-benz-bus.com/technical-data-en



We take safety seriously.

More safety for passengers and drivers: UN ECE Regulation 118.

The new version of UN ECE Regulation 118.02 requires newly registered buses from summer 2020 to have additional fire test certificates for materials in the interior, engine compartment, and separate heater compartments. Having the greatest possible safety is a core value for Daimler Buses and compliance with the statutory requirements a self-evident duty. Therefore all materials now used in the interior of our buses are being tested, and where necessary respecified.

The modifications undertaken for plastics are not noticeable to the eye or touch. As part of qualification in accordance with UN ECE Regulation 118.02 the collection of our seat cover materials is also being changed. The only restriction will be in the variety of colour shades and patterns (designs) available. The quality requirements of Daimler Buses for the textiles of the seat materials in its collection will remain at the existing high level. We would ask you to be aware that the appearance and feel of the materials illustrated in this brochure may change due to these design optimisations in the interest of safety.

As soon as you come on board: Design and comfort for a sense of well-being.

Spacious, friendly and well-appointed – that's the reception for passengers presented by the interior of the Tourismo. The wide doors in the extended front entry and curved handrails make boarding easier, just like the kneeling function, which is already now part of the standard equipment of the Tourismo.

Outstanding comfort. Numerous racks and stowage options make for a tidy, spacious interior. The multipanel roof dome blends seamlessly into the luggage shelves at the sides. The spacious feeling is particularly pleasant thanks to the powerful air conditioning system* with fully automated two-zone control. Two separate circuits for heating and climate control ensure a uniform temperature inside the vehicle.

Perfectly matched. An innovative approach has been taken with the attractive colours and forms in the interior design. This looks impressive with coordinated warm grey tones as standard. The colours harmonise perfectly with the different fabrics and trim options, which are available on request in the versions Piano black, Mocha oak, or Metal mesh.

Just the way you want it. Whereas Piano black makes the trim elements gleam with a sleek black finish, Mocha oak with its multifaceted grain lends the interior a naturalness and warmth. Metal mesh makes the trim surfaces look modern and sporty. Even in the Basic version the Tourismo has a convincing appeal with its high-quality appointments, and can be upgraded and enhanced exactly as desired: with various interior colours, floor coverings, seat backs, sidewall trim, luggage racks, service sets, and ceilings.

Here the focus is on comfort.

Depending on the application, the passenger compartment can be equipped with a focus on comfort or functionally. Features include the popular TravelStarEco (TSE) seating, which is available with swivel armrests, lateral adjustment of the side seats, adjustable backrests

and footrests. There are also two additional upholstery variants. In the stylish Softline version the configuration options are almost limitless. The Luxline upholstery meets the requirements for maximum comfort.

Standard upholstery

Combines comfort with economy.



Luxline

The name says it all.



Softline

- comfortable upholstery with additional fleece lining
- shaped backrest and quilting
- natural leather material
- Mercedes-Benz Star on the backrest optional



Connect and go: Perfectly networked.

Whether in traditional coach travel or long distance service, passengers continue to demand more, particularly in terms of connectivity and passenger information systems. The Tourismo has been turned into a travelling hotspot; it can be equipped with a WLAN router for a fast Internet connection so that passengers can surf the web in comfort during their journey. To ensure the best possible entertainment, a variety of music or movies can also be made available to passengers via the Coach MediaRouter. Moreover, the Router also contributes to the safety of the bus. Every time the vehicle is switched on or off the anti-theft function sends you an email or SMS with the actual position via GPS.





The place for driving pleasure: Cockpit Comfort.

There is nothing more important to passenger safety than a focused, relaxed driver. This is why Mercedes-Benz has made every effort to make the driver's workspace in Tourismo touring coaches as clearly laid-out and ergonomic as possible.

Driving pleasure included. The superiority of the Tourismo also becomes apparent behind the steering wheel. The Comfort Cockpit features a well-positioned joystick, high-quality surfaces and superb comfort.

Full comfort—full control. The basic design, including the multifunction steering wheel and state-of-the-art instrument system, is identical in both models. All instruments are clearly arranged and easy to reach without altering the seating position. The multifunction steering wheel and high-resolution TFT colour display with intuitive, easy-to-use Stacks and Cards menu make working behind the wheel easier. Additionally, the Coach smartInfotainment (CMS) is integrated in a double-DIN version.

The anti-glare display provides all the important information at a glance, and assists the driver when requested with more information, such as tour data or fuel consumption. The driver is thus able to direct his or her full attention to the road—a significant contribution to driving safety. The driver will also find storage options and spacious lockers. The refrigerator* in Cockpit Basic Plus offers a volume of 54 litres, and the cockpit can be combined with a till and payment system. As an option, a safe can be located in a step.

The refrigerator* in the Comfort Cockpit has a total volume of 67 litres and can be combined with a cash register and payment system. As an option, a safe can be positioned within a step.

Additionally, the cockpit features the Basic Key electronic key system. Optionally, the system can be extended to the Standard Key with remote-controlled central locking.

* See comment *** on page 18.



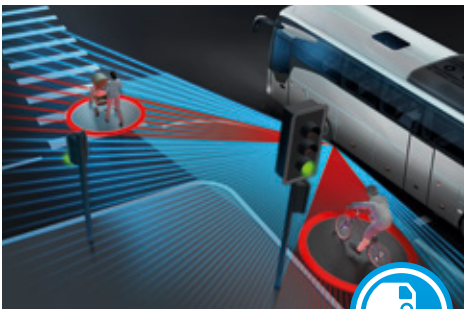
One thing is certain: Everything is safe.

Uncompromising safety and unbeatable utility value—that’s what the Tourismo stands for. Tourismo coaches have been among the safest in their class for generations, with each vehicle being equipped with comprehensive standard technology that has long set the benchmark in this respect. The ultra-modern safety and assistance systems ensure that the Tourismo offers even greater protection.

The benchmark in the business segment. The Tourismo sets all-new standards with its sophisticated standard safety technology. Numerous electronic helpers have been integrated to assist the driver and prevent accidents. These include ABA 4, Sideguard Assist, AEBS, SPA and AtAs for fatigue detection. Another unique feature in the Tourismo segment is the Front Collision Guard (FCG) to protect the driver and attendant in the case of a frontal collision. The extensive safety technology with ABS, Electronic Stability Program (ESP®), Lane Assist (SPA) and Rain Light Sensor ensures a very positive driving experience. Add to this the Anti-Slip Regulation (ASR) and the Continuous Brake Limiter (DBL). Additional assistance in emergency braking situations is provided by the Electro-pneumatic braking system (EBS) and Brake Assist (BAS).

Tire pressure monitoring (TPS) also delivers greater driving safety. To ensure that your driver can focus his entire attention on the road, all instruments, including the ergonomic joystick gearshift, are clearly arranged in the user-friendly cockpit.

All around safety. Body rigidity also contributes to the Tourismo’s exceptional level of safety. High robustness and structural strength in accordance with regulation UN ECE-R 66.02 can significantly reduce the consequences of an accident.



Sideguard Assist

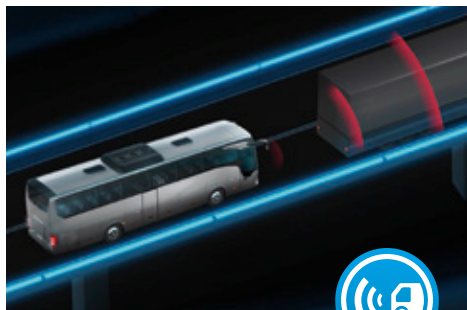
The Sideguard Assist turning assistant feature considerably increases the safety of unprotected road users, especially in cities, since it helps the driver recognise critical situations in a timely manner when turning. The system operates in different stages: in a first stage, it informs the driver, and in a second stage, it provides an additional warning. If a moving object is located in the lateral or side monitoring zone, the driver is informed optically. In the exterior mirror on the passenger’s side, an LED light in a triangular shape illuminates yellow at the driver’s height of vision. It intuitively directs the attention to the situation next to the vehicle.

Additionally, a warning message appears in the central display. If the driver initiates or continues an action that could lead to a collision, an additional visual warning is given: the LED light flashes several times red with higher luminosity and then permanently. In addition to this, a tactile vibration acts as a warning in the driver’s seat. Moreover, Sideguard Assist warns the driver of stationary obstacles in the coach’s turning curve and can also take on the task of a lane changing assistant, in which case it operates with the same warning cascade.



Active Brake Assist 4 (ABA 4)

Regardless of the Adaptive Cruise Control (ART) function, Active Brake Assist 4 (ABA 4) warns the driver prior to a collision with an obstacle and independently brakes the coach. To this end, the radar-controlled system constantly scans an area of up to 250 metres of the lane in front of the coach. As the world’s first system of its kind, ABA 4 also reacts to pedestrians. Therefore, in addition to moving vehicles and stationary obstacles ahead (e.g. the tail-end of a traffic jam), the system also detects pedestrians within 80 metres. For example, should the distance to pedestrians be dangerously reduced, the system alerts the driver by means of visual and acoustic warning signals, while initiating partial braking through to a standstill if the driver does not respond. The partial braking provides the driver with the possibility of avoiding the collision by means of a full braking or steering maneuver. Additionally, he can warn endangered pedestrians in time using the vehicle’s horn.



Adaptive Cruise Control (ART)

The Adaptive Cruise Control (ART) feature relieves the driver by maintaining a constant distance—defined by the driver—from the vehicle ahead, based on continuous measurements. This not only increases safety on country roads and highways, but also convenience. A radar system, which guarantees outstanding functionality even under poor weather conditions and in the dark, monitors a distance of up to 250 metres in front of the vehicle and to the full width of the road. Should a variably defined security distance to the vehicle driving ahead be undercut, ART slows down the coach so that the safety zone is maintained. Many rear-impact collisions can therefore be avoided. Unlike the emergency assistant Active Brake Assist 4 (ABA 4), ART initiates a smooth braking with a maximum of 20 per cent of its possible power.



Front Collision Guard (FCG)

In the event of a head-on collision, the Front Collision Guard (FCG) offers increased safety in the front area of the vehicle, as well as reliable underrun protection thanks to a transverse profile. Behind the FCG’s transverse profile are crash elements with an absorber structure that converts impact energy into deformation energy in the case of an accident. The consequences of the impact for all vehicle occupants are therefore significantly reduced. Since the driver’s seat—including steering, pedals and seat—is mounted on a massive frame section, it can completely move towards the rear in the event of a serious frontal accident and therefore better protect the driver’s space. The combination of Active Brake Assist 4 and FCG provides unprecedented levels of safety for drivers and attendants as well as for passengers. The FCG meets ECE-R 93 underride protection requirements, as well as legal standards for the pendulum impact test on buses.



Lane Assist (SPA)

The Lane Assist (SPA) feature warns the driver against unintentionally leaving the lane without operating the indicator. With the help of a camera system behind the windshield, SPA recognises when the vehicle threatens to leave the road. The SPA constantly checks the distance of the bus to the road’s lane markings. Once the vehicle drives over the lane marking lines, the driver is warned by a significant vibration on the corresponding side of the driver’s seat. The SPA is active beginning at a speed of 70 km/h. Pressing the indicator deactivates the Lane Assist, for example when the driver initiates a desired lane change.

Leaving a lasting impression.

The Tourismo has many faces—and each one is unforgettable. It takes you with it on every journey and transforms it into a comfort experience. That is enthusiasm made by Mercedes-Benz. Get started with the Tourismo at a new level of quality and expressive power. Set off into a new era.



Contact us today if you want to set standards for tomorrow.

OMNIplus Service for your pit stop.

OMNIplus ensures you save time and money. Increase the operational readiness of your fleet with the comprehensive BusDepot Management service, or take advantage of the flexible BasicPlus and Premium service contracts for repair and maintenance. Choose from the various annual mileages, and combine these with the service life that fits the requirements of your company. OMNIplus is also your point of contact for original parts and accessories, as well as reconditioned parts with certified quality. Whether you need a V-belt, blower or brake discs—OMNIplus has the right original part for your Mercedes-Benz bus or coach.

OMNIplus service on the move.

OMNIplus ensures that your Mercedes-Benz stays on the road—e.g. with the most extensive bus-specific Service Network in Europe with more than 600 authorised Service Points as well as the highly advantageous ServiceCard. The reliable 24h *SERVICE* is also being further optimised through Telediagnosis. Preventive service is possible with OMNIplus Uptime*. With TireService and the Germany-wide BusPool, OMNIplus also delivers reliable assistance in the event of a breakdown.

It's safe to say you'll get the right training.

Our experienced OMNIplus training specialists offer practical solutions for current training, be this safety, environmental, vehicle or emergency training, the latest technical knowledge for repair and servicing work, or training for drivers or workshop staff. OMNIplus provides the right training for every requirement.

www.omniplus.com

The partner for your used vehicle.

BusStore, the brand for pre-owned vehicles in Europe, is your reliable partner for the sale of your bus. If you decide to buy a new Mercedes-Benz bus, you can trade in your used vehicle at a price in line with market conditions.** Your Mercedes-Benz contact person will handle the details and process the entire transaction with *BusStore*.

www.bus-store.com

Financial services for buses and coaches.

Mercedes-Benz Financial Services** is the specialist for high-performance finance solutions for Mercedes-Benz coaches and buses. Because we know the industry and its requirements inside out, you can count on extremely competitive financing, leasing and insurance services. Our experts will advise

you personally and develop highly attractive offers for you. For instance, over and above standard financing, we also offer seasonal rates or final instalment financing to enable you to remain financially flexible, or even a fully customised financing strategy to meet your individual needs.



* The technical requirement for the use of OMNIplus Uptime is a built-in Bus Data Center.



** This service is not available in all countries.

Important for you. Important for us. Technical data stored in the vehicle.

Electronic vehicle components (e.g. Engine Control Unit) contain data storage for vehicle technical data, including but not limited to Diagnostic Trouble Codes in the event of a malfunction, vehicle speed, braking force, or operating conditions of the Restraint System and Driver Assistance Systems in case of an accident (no audio and no video data recording). This data is either stored as a volatile e.g. Diagnostic Trouble Codes, over a short period of time (a few seconds only) e.g. in case of an accident or in aggregated form e.g. for component load evaluation. The data can be read using interfaces connected to the vehicle. Trained technicians can process and utilise the data to diagnose and repair possible malfunctions. The manufacturer can use the data to analyse and improve vehicle functions. When requested by the customer, technical data can form the basis of additional optional services. In general, data from the vehicle is transferred to the manufacturer or a third party only where legally allowed, or based on a contractual customer consent in accordance with data protection laws. Further information regarding storage of vehicle technical data is provided in the vehicle owner's manual. Mercedes-Benz Buses and Coaches naturally handles customer data confidentially.

About the information in this brochure.

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